

PRIVACY POLICY



PATHOLOGY ASSOCIATES
MEDICAL LABORATORIES

PAML Privacy Statement

Pathology Associates Medical Laboratories (PAML) is a division of Bourget Health Services, Inc., a Providence Health and Services Ministry. PAML is committed to protect your online privacy and believes it is important for you to know how we handle the information we receive from you via the Internet.

Our Privacy Policy describes what information we collect online, how we protect it and what choices you have about how that information is used. We encourage you to read this Policy carefully so that you will understand the privacy standards used to ensure the security and confidentiality of your information. Should you have any questions about this policy or our privacy practices, please contact us in the following manner:

1. Send an e-mail to pamlcompliance@paml.com
2. Write to us at: PAML attn: Privacy Officer, 110 W. Cliff Avenue, Spokane, WA 99204

What Personal Information PAML Collects

PAML will collect information that identifies you online only when you voluntarily provide it to us through our site. The PAML bill payment link which allows you to make electronic payments, requests that you provide personal financial data for the payment of invoices. Information from the bill payment link does not display or transmit any personal health care information about you or from your account.

How PAML Protects the Security of Personal Information

It is PAML's policy to protect your personally identifiable information against unauthorized access or release. All the personal information you provide to us is handled through a Secure Socket Layer which is a leading Web technology that encrypts your account information. Additionally, PAML maintains all personal patient data within the PAML information system firewalls that operate on separate PAML servers. The general public may not access these servers.

Collection and Use of Non-Personal Information/Cookies

PAML tracks visitors to our web site by collecting data elements called "cookies." Cookies collected from the PAML website are used to identify which computer you are using, assist in the navigation of the web site, and remember computer settings. Cookies are not permanently maintained within our tracking system. You may prevent your computer from accepting cookies by modifying the properties on your web browser, however, stopping your computer from accepting cookies may limit your web browser's functionality on the PAML website.

Internet Links to Other Sites

As a convenience to our site visitors, PAML's website contains links to a number of sites that may provide useful information. Links contained on the PAML website which transfer you to a non-PAML site are not maintained by PAML and may contain different information and/or different privacy policies from those of PAML. You may wish to review the privacy policies of these web sites and/or receive specific information regarding that site's privacy policies and procedures after leaving PAML's site. PAML is not responsible for the content or privacy practices of a non-PAML website. PAML does not control, or have any input into, whether internet-linked sites use or accept cookies on their sites.

Children's Access

PAML is committed to the protection of children's privacy, security, and safety. Our websites are created for an adult audience and are not designed or intended to attract children in any way. We do not knowingly solicit, collect or accept any information from children on this website.

Changes to the PAML Privacy Policy

PAML may alter or make changes to this privacy policy from time to time when developments occur and/or technology improvements are implemented. When changes are made, we will update our privacy policy and notices. Please review this page periodically to ensure that you are aware of any such updates.

Your Consent

By visiting and using PAML's website and the contents therein, you consent to the collection, use and disclosure of information as described in this policy.

How to Contact PAML

PAML welcomes feedback and questions regarding our privacy policy. If you need further information or have questions regarding this privacy policy, please send an e-mail to: pamlcompliance@paml.com.

Effective: January 1, 2007
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